

Requests to residents, etc.

- ① Area : Entire Osaka Prefecture
- ② Period : October 1 to 31, 2021 (Request details are to be re-considered depending on the infection situation)
- ③ Measures: Described below:

● Calling on residents (Based on the relevant law)

- Avoid crowded places and peak times and act with a small number of people
- Strictly refrain from using eateries that are open and/or offer karaoke after the requested closing time.
- When traveling across prefectures, take thorough infection prevention measures

Take thorough infection prevention measures. Especially, people in their 40's and 50's, who have a higher risk of aggravation, must be more careful.

Dine in a group of four or less*(1) and with a mask *(2)

* (1) Family members, babies and infants, and caregivers for the elderly and people with disabilities are excluded.

* (2) This is not applied if diseases, etc. make wearing a mask difficult.

Promote flexible working styles, such as teleworking.

● Requests to universities, etc. (Based on the relevant law)

- Inform students that they must take thorough infection prevention measures when they join activities that have a high infection risk such as:
 - Club activities that have a risk of causing infection clusters, especially camps and practice games
 - Any activities where many people gather, and dining before/after the activity
 - Trips and drinking parties at their/their friend's home

- Provide online lessons in order to reduce human contact as much as possible.
In case of a face-to-face lesson, avoid closed or crowded situations by taking measures such as dividing a class into small groups and using a large classroom, etc.

- Thoroughly raise students' awareness about infection prevention measures in the dormitories.

- Thoroughly inform students that they must refrain from coming to school and attending any activities in case they have any symptoms such as fever.

Requests to the economic community (Based on the relevant law)

- **Reduce the number of employees in an office by teleworking, encouraging them to take paid holidays, etc.**
 - **Even when commuting, strongly promote efforts to reduce contact with others such as rotation of shifts, staggered working hours and bike-commuting**
 - **Refrain from conversation without a mask in the places such as a resting room, a smoking room and a locker room.**
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- Comply with each industry guidelines

● Holding events (including ones hosted (co-hosted) by Osaka Prefecture (based on the relevant law)

➤ Organizers are requested to obey the following restrictions in entire Osaka Prefecture

① Capacity Conditions ※ 1		② Maximum number of people ※ 1	Shortening business hours
Without loud voice ※ 2 classical music concerts, theaters, dance performances, traditional stage performances, entertainment /amusement stages, lectures, ceremonies, exhibitions, etc.	With loud voice ※ 2 rock/popular music concerts, sporting events, legal gambling, character shows, events held in music clubs/night clubs, etc.	The larger one of the following conditions 5,000 persons OR up to 50% of the capacity (up to 10,000)	until 9:00pm (Request for cooperation not based on the law)
up to 100% (When without seats, take enough distance)	up to 50% ※ 3 (When without seats, take enough distance)		

- ※ 1 Meet the smaller condition of ① or ② above (both conditions must be met.)
When ② is not set, enough distance between people (1m) must be secured.
- ※ 2 These events are just examples. Each actual event is to be judged which category it belongs to, based on the possibility of occurrence of loud voice or cheering. Any events with dining are to be treated as “with loud voice,” however, the events without speaking (in movie theaters, etc.) are to be treated as “without loud voice.”
- ※ 3 Make a space of one seat between different groups; however, you don’t have to do so within the same group (limited to 5 persons) That means the capacity rate might exceed 50%.
- ※ 4 Offering food and beverages are limited to 9:00 pm (Alcoholic beverages including the carried-in can be offered from 11:00 am to 8:30 pm (based on the relevant law).
Alcohol beverages can be offered under the conditions that organizers comply with infection prevention measures such as:
 - Complying with guidelines of each industry
 - Accepting only a group of four or less people

(What to be requested when holding an event)

- ◆ Take thorough infection tracing measures such as using “COCOA” (the national government’s contact confirming App) or Osaka COVID-19 Tracing System, or making a participant list
- ◆ When holding an event that requires traveling across the nation or an event with over 1,000 participants, consult Osaka Prefecture beforehand about the holding conditions of the event, such as the rate of capacity.

● Facilities (including the ones owned by Osaka Prefecture)

Requests to dining establishments

Facilities	Request details	
	Facilities with the Gold Sticker (Refer to p.8)	Other facilities
<p>【Eateries】 restaurants (including pubs), cafés(excluding delivery/take-out services)</p> <p>【Amusement facilities】 cabarets, night clubs, Internet cafés/comic cafés ※1, karaoke boxes※2 (limited to the ones approved by the Food Sanitation Act</p> <p>【Wedding facilities】 Those which are approved by the Food Sanitation Act)</p>	<p>○Shorten business hours (until 9:00pm)</p> <p>○Alcohol beverages (including the carried-in by users) can be offered from 11:00 am to 8:30 pm</p> <p>○Up to 4 people are allowed in a group or at a same table in principle ※3</p> <p>○Refrain from using Karaoke</p>	<p>○Shorten business hours (until 8:00pm)</p> <p>○Refrain from offering alcohol beverages (including the carried-in by users)</p> <p>○Up to four people are allowed in a group or at a same table in principle ※3</p> <p>○Refrain from using Karaoke</p>

※1 Facilities where a number of people are expected to stay over night, such as Internet cafes or comic cafes, are not requested to shorten business hours, however, entry control, limited offering of alcohol, and refraining from Karaoke use are requested

※2 Karaoke boxes are NOT requested to refrain from using karaoke equipment. However, they are requested to take through infection prevention measures such as avoiding crowded situation and securing ventilation.

※3 Family members living in a same house are excluded.

● Facilities (including the prefectural facilities)

Request to facilities other than dining establishments (based on the relevant law)

Categories	Facilities	Request details Facilities more than 1000m ²
Commercial facilities	big-box stores, department stores(including underground food stores), shopping centers(including underground malls), etc. (Retailers that offer daily necessities or essential services for daily lives are excluded)	<p>【Business Hours】 Until 9:00pm (Request for cooperation not based on the law)</p> <p>【Other】 Appropriate entry control (Controlling and limiting the number of people, guiding people, etc.)</p>
Amusement facilities	mah-jong game parlors, pachinko parlors, game centers, etc.	
Entertainment facilities	private movie theaters, “soap land” where one can bathe with entertainment services, shooting saloons, horse parlors, ticket counters for bike race outside the stadium, etc.	
Service businesses	luxurious bath houses, nail salons, esthetic salons, relaxation salons, etc.	

● Facilities (including the prefectural facilities)

Request to facilities other than dining establishments (based on the relevant law)

Categories	Facilities	Request details
Theaters, etc.	theaters, halls, movie theaters, variety theaters	<p>【Maximum number of people/capacity conditions】 Same as the conditions of event holding</p> <p>【Business hours】 · Until 9:00pm (Request for cooperation Not based on the law)</p> <p>【Other】 Appropriate entry control (Controlling and limiting the number of people, guiding people, etc.)</p>
Entertainment facilities	clubs with live music ※	
Meeting/exhibition facilities	auditoriums, exhibition halls, cultural halls, multipurpose halls, etc.	
Hotels and inns	hotels, inns (meeting spaces ONLY)	
Sports/amusement Facilities	gymnasiums, skating rinks, swimming pools, indoor tennis clubs, judo/kendo training halls, bowling alleys, theme parks, amusement parks, baseball stadiums, golf courses, athletics stadiums, outdoor tennis ground, golf practice ranges, batting cages, sports clubs, hot yoga/ yoga studios, etc.	
Museums, etc.	museums, art museums, etc.	

※Facilities that are approved to run eateries are requested same restrictions as those of eateries.

Outline

New Certification System established to make infection-resistant society by further promoting infection prevention measures in dining establishments so that residents can use them in the safe and secure environment

To whom

Dining establishments (Other than Takeout-only shops)

Criteria

It is required to meet all the criteria including the following examples:

- (Ex)
- Set up acrylic board (Keep distance between seats)
 - Thoroughly disinfect hands and fingers
 - Promote wearing a mask except while eating
 - Thoroughly ventilate and set up a CO2 sensor
 - Recommend that employees with any symptoms should use “Smart phone test center for restaurants”
 - Assign a “COVID-19 countermeasure leader”

Contact Info.

Gold Sticker Call Center:
Tel: 06-7178-1371
Hours: Weekdays 9:30 am to 5:30 pm



Call Center regarding the request for shortening business hours, etc.

Osaka Prefecture has established a Call Center to respond to inquiries regarding the request for shortening business hours, etc. from residents and business operators

【Outline】

Days & Hours : **Monday to Friday: 9:30am to 5:30pm**

Tel : 06-7178-1398 (in Japanese only)

※FAQ will be soon available on the website of Osaka Prefecture